

S & E Group, LLC Return Policy

Thanks for shopping at www.SEGroup LLC.org!

You may cancel your order within 24 hours of order processing. After 24 hours, the processed order or sale will be final since all orders will be processed through our order delivery system within 24 hours.

Items Not Working Upon Receipt / Returning Defective Merchandise:

S & E Group, LLC and our Partners' products are 100% guaranteed for 90 days from the date of purchase. All products that are not working upon receipt shall be replaced free of charge within 7 days of delivery.

S & E Group, LLC and Partners will repair or replace any defective product under warranty at their discretion. You will be required to contact S & E Group, LLC at 877 644 8787 option # 4, and provide detail of the product issue. S & E Group will contact you within 24 hours to determine a resolution.

Computer Repairs and/or Returns:

You will be required to contact our RMA Desk at 877 644 8787 option # 4. State that you have a return, type of product and the nature of the issue. The RMA Desk may attempt to diagnosis the problem depending upon nature of the issue with the item. Once deemed that a return is required the RMA Desk will then provide you with a RMA Number and a shipping address. (Note: Per the Limited Warranty Agreement the Buyer shall assume the following expenses; shipping to the service facility, replacement and repair of component deemed not to be caused by S & E Group's Partner workmanship or defective in nature.) It is important that you provide the following information with the physical shipment; notate that you are a S & E Group Customer, RMA Number, your full name and address. Once our RMA Desk receives the item, S & E Group, LLC along with our Partner will then repair or replace and ship the product back to your attention.

If you have any issues during the return process, please call 877-644-8787 option # 4 for assistance.